

General Terms and Conditions of the Centre for Pain Medicine at the Swiss Paraplegic Centre Nottwil Ltd

governing credit card payments made when registering for the pain course or pain conference

1. General

These General Terms and Conditions (hereinafter referred to as the "GTC") apply to registrations for courses and conferences at the Centre for Pain Medicine paid for by credit card via the web application (<https://www.paraplegie.ch/spz/en/advanced-training-and-conferences>).

2. Registration

Registration must take place online and is binding. On registering, participants accept the GTC and course costs. Registrations are taken into account by order of arrival. Confirmation of registration (which also represents proof of payment) for the course/conference is provided online directly after successful registration by e-mail.

3. Payment methods

Payments are only accepted by credit card.

The general terms and conditions of the relevant credit card company apply.

4. Data privacy

The Centre for Pain Medicine complies with the applicable Swiss data protection regulations. It uses the personal data obtained during customer registration, processed or collected for editing, in accordance with the statutory regulations and exclusively for its own purposes or for those of organisations in the Swiss Paraplegic Group. Data is not made accessible to third parties either by sale or by way of exchange.

5. Cancellation

Cancellations must reach the Secretariat of the Centre for Pain Medicine in writing before the start of the course or conference (postmark or e-mail time stamp) and are accepted up to three days before the start of the event. A processing fee of CHF 50 is charged for cancellations received up to three days before the start of the event (after proper registration and payment).

We charge a fee of CHF 450 to cover costs if participation is cancelled at short notice (1-2 days before the start of the event) or in the event of failure to attend.

6. Liability

We accept no liability for damage incurred in connection with any courses/conferences or events organised by the Centre for Pain Medicine. You are therefore personally responsible for taking out sufficient insurance coverage. The Centre for Pain Medicine cannot be held liable for the theft or loss of any items.

7. Programme and price changes

We reserve the right to make changes to programmes, prices and to the GTC.

8. Applicable law / place of performance / place of jurisdiction

Swiss law shall apply. The exclusive place of jurisdiction shall be the competent court at the headquarters of the Swiss Paraplegic Centre Nottwil Ltd in the Canton of Lucerne.

Nottwil, 29/10/2018