



Swiss
Paraplegic
Centre



Nottwil Privé
Our offer

Dear patient,

We place great value on the best possible care of our patients. We do our utmost to ensure that you feel well looked after and comfortable with us. We offer you the best possible medical treatment with modern technologies, competent and sensitive care, as well as healthy and varied food.

If you have private or semi-private insurance cover, in addition to your nursing staff, you also have a hotel service employee available to you, who will visit you at the beginning of your stay in the clinic and explain which additional services you are entitled to.

Patients with general insurance cover can also benefit from the additional services of a single room or the particular offers provided by the hotel service. With our upgrade packages, you can enjoy semi-private and private insurance classes by simply choosing the offer that suits you best.

We would like to wish you a full and speedy recovery.

A handwritten signature in black ink, appearing to read 'Jelmoni', written in a cursive style.

Luca Jelmoni
CEO of SPC

A handwritten signature in black ink, appearing to read 'Hansen', written in a cursive style.

Tom Hansen
Joint Head of Nursing

Additional services for patients with private and semi-private insurance

Additional "Hotel services/Comfort"		Semi-private	Private
Infrastructure	Single room with wet room and lake view		•
	Double room with wet room and lake view	•	
	Casino day room in the best location on the 3 rd floor piano		•
	Separate lounge area <ul style="list-style-type: none"> • For you and your relatives to withdraw to • Coffee, soft drinks and healthy snacks • Newspapers/Magazines 	•	•
In your room	Coffee machine	•	•
	Fridge (private ward E)		•
	Soft drinks	•	•
	Your choice of daily newspapers	•	•
	Flower care	•	•
	Access to hotel services 7.30 am – 7 pm (private ward E)		•
Services	Guest Relation care in the non-medical area		•
	Free admission to special culinary events for one accompanying person		•
	Entitlement to a free parking ticket		•
	Entitlement to a reduced-price parking ticket	•	
	Free laundry service		•
Additional "Clinical services"		Semi-private	Private
Care and therapies	Consistent therapy teams	•	•
	Personal accompanying nurse		•
	Weekly personal visit from the Ward Manager		•
	Free admission to (monthly) information events for one accompanying person		•

Additional "Medical services"		Semi-private	Private
Medical care	Free choice of physician up to the level of specialty registrar and outside specialist with hospital affiliation	•	
	Free choice of physician up to the level of head of department, head physician and outside specialist with hospital affiliation		•
	Preferential allocation of surgery appointments		•
	Possibilities for detailed discussions with the chief consultant that go beyond the scope of basic insurance	•	•

Upgrade packages

With an upgrade, you switch insurance class **to semi-private or private** for the duration of your stay in hospital, which will allow you to enjoy additional services to make your time at the Swiss Paraplegic Centre more pleasant. **Benefit from the following upgrade packages:**

Upgrade supplements	Acute Care and Rehabilitation
General – Semi-private	Daily flat-rate fee CHF 250.– and per-case flat rate fee CHF 4000.–
General – Private	Daily flat-rate fee CHF 350.– and per-case flat rate fee CHF 6000.–
Semi-private – Private	Daily flat-rate fee CHF 100.– and per-case flat rate fee CHF 2000.–

Additional services can only be booked if they are available, which means they cannot be guaranteed. Please contact our staff in **Patient Administration on tel. +41 41 939 42 81** for non-binding information. We will be happy to advise you.